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Issue No. 11

Issue Date: 24/05/22

### POLLUTION INCIDENT RESPONSE MANAGEMENT PLAN PUBLIC VERSION

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### **Amendment Register**

Page	Date	Details	Authorised
13	05/02/14	Non-life-threatening numbers and order of	Nichole
		notification added	Beasley
37	04/08/15	Roof store trade waste added	Nichole
			Beasley
38	11/04/16	Dangerous Good Map	Nichole
			Beasley
	10/04/17	Major review by Andrew Doig of ASBG	Nichole
		, , ,	Beasley
	01/08/18	Incident Response Training carried out and contact	Nichole
		details updated	Beasley
	21/08/19	Incident Response Training carried out	Nichole
			Beasley
	6/10/2020	Major review of Document by Andrew Doig of	Nichole
		ASBG	Beasley
5	5 31/01/2022 Protocol for Notification of Pollution Incidents		Nichole
		Contact details updated	Beasley
	20/05/2022	Desktop exercised carried out by Andrew Doig	Nichole
		ASBG	Beasley

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### POLLUTION INCIDENT RESPONSE MANAGEMENT PLAN PUBLIC VERSION

### 1. INTRODUCTION

Hunter Douglas Limited (Hunter Douglas) holds Environment Protection Licence #7022 for the premises located at 338 Victoria Rd, Rydalmere, where it operates a manufacturing facility for window coverings and other architectural products.

Licensees under the *Protection of the Environment Operations Act 1997 (POEO Act*) are required to prepare a Pollution Incident Response Management Plan (PIRMP) for each licensed activity, in accordance with the requirements set out in Part 5.7A of the *POEO Act* and in Chapter 7 Part 3A of the *Protection of the Environment Operations (General) Regulation 2009 (POEO(G) Regulation*).

Clause 98D (2) and (3) of the *POEO(G) Regulation* requires that the PIMRP must be made publicly available via a publicly accessible website or by providing a copy of the plan, without charge, to any person who makes a written request for a copy.

Hunter Douglas has developed a PIRMP to meet their legislative requirements. They have also developed this abridged version of the PIRMP to meet the requirements for publicly availability of the plan.

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### POLLUTION INCIDENT RESPONSE MANAGEMENT PLAN PUBLIC VERSION

### 2. INCIDENT RESPONSE

### 2.1. Legislative Context

Part 5.7 of the *Protection of the Environment Operations Act 1997 (POEO Act)* requires anyone carrying on an activity or occupying a premises who becomes aware of a pollution incident where 'material harm' to the environment is caused or threatened to immediately report the pollution incident.

Furthermore, the POEO Act defines 'material harm' to the environment as:

- Actual or potential harm to the health or safety of human beings or to ecosystems that is not trivial, or
- Actual or potential loss or property damage of an amount, or amounts in aggregate, exceeding \$10,000 – where loss includes the reasonable costs and expenses that would be incurred in taking all reasonable and practicable measures to prevent, mitigate or make good harm to the environment

In addition to the duty to notify of pollution incidents, Licensees under the *POEO Act* are required to prepare a Pollution Incident Response Management Plan (PIRMP) for each licensed activity, in accordance with the requirements set out in Part 5.7A of the *POEO Act* and in Chapter 7 Part 3A of the *Protection of the Environment Operations (General) Regulation* 2009 (*POEO(G) Regulation*).

Clause 98C (1) of the *POEO(G) Regulation* requires that the PIMRP must include:

A detailed map (or set of maps) showing the location of the premises to which the licence relates and the surrounding area that is likely to be affected by a pollution incident

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**PUBLIC VERSION** 

Protocol for Notification of Pollution Incidents

If a pollution incident occurs where 'material harm' to the environment is caused or threatened the following notification protocol will be followed:

- 1. Call '000' if the incident presents an immediate threat to human health or property
- 2. If the incident does not require an initial combat agency, or once the 000 call has been made, **immediately notify** the relevant authorities in the order set out in Figure 1

2.2.

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### POLLUTION INCIDENT RESPONSE MANAGEMENT PLAN PUBLIC VERSION

Figure 1: Protocol for Notification of Pollution Incidents

### Fire and Rescue NSW

Phone **000 or 1300 729 579** 

(if the incident presents an immediate threat to human health or property, (if not call the 1300 number last )



#### **EPA**

Phone Environment Line on 131 555, (if not an immediate threat to health or property call first)



### The Ministry of Health via the local Public Health Unit

#### **Business Hours Contact**

Parramatta Office - Sydney West Public Health Unit Phone **02 9840 3603** 

#### After Hours Contact

Westmead Hospital - ask for Public Health Officer on-call

Phone **02 8890 5555** 



### SafeWork NSW

Phone 13 10 50, (if not an immediate threat to health or property call second)



### Parramatta City Council

Phone **02 9806 5050**, (if not an immediate threat to health or property call fourth)

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## POLLUTION INCIDENT RESPONSE MANAGEMENT PLAN PUBLIC VERSION

### 2.3. Communication with Local Community

Communicating with neighbours and the local community is an important element in managing the response to any incident which may impact them.

In the event of a pollution incident occurring which might impact neighbouring premises or the broader local community, letterbox drops and doorknocking of affected community members will be used to provide early warnings and regular updates to the owners and occupiers of premises who may be affected by the incident.

In the event of discharge of a pollutant to Subiaco Creek, the Incident Response Manager (see Section 2.2) will liaise with the local waterway manager, Parramatta City Council, regarding notifications required for any downstream users.